PRODUCT SCHEDULE

Intermedia Archiving for Unite™/Unified Communications and Contact Center Services

This Product Schedule (the "**Schedule**") between Intermedia.net, Inc. (collectively, together with its direct and indirect subsidiaries (including without limitation Intermedia Technologies Company Ltd. and Intermedia.net Technologies Canada, Inc.), "**Intermedia**") and the purchaser of the Services (as defined below) ("**You**") applies to the Intermedia Archiving for Unite™ services and Intermedia Archiving for Contact Center services (collectively, the "**Services**"), is effective immediately, and is issued pursuant to and incorporates by reference the terms and conditions of the Master Service Agreement (the "**MSA**") by and between Intermedia and You.

All capitalized terms in this Schedule shall have the same meaning as set forth in the MSA, unless otherwise defined herein. In the event of a conflict or inconsistency between the terms of the MSA and the terms of this Schedule, the latter shall supersede and govern.

1. Intermedia Services

Intermedia reserves the right to modify or discontinue any feature or functionality of the Services, in whole or in part, at any time, provided that Intermedia shall, to the extent reasonably practicable, provide notice to You within a reasonable time period prior to any modification or discontinuance that will materially affect Your use of the Services. You accept, acknowledge and understand that the Services may be unavailable at times due to regularly scheduled maintenance. Intermedia shall use commercially reasonable efforts to schedule this maintenance during night, weekends or off-peak periods; however, given the global diversification of Intermedia's customers, it may not be practical for Intermedia to perform such maintenance outside of Your local business hours.

2. Software

To the extent any APIs (including any data collection agent) or other software (collectively **"Software"**) is provided to You in connection with the Services, and subject to the payment of all Services fees due hereunder, Intermedia grants to You a revocable, non-exclusive, non-assignable, non-transferable, and non-sublicensable limited right and license during the term of Your subscription to the Services to download, install and use the Software, including any updates and/or modifications thereto (**"Updates"**), and any accompanying documentation, solely in connection with the applicable Services, and only by authorized end users. You shall be solely responsible for the installation and use of the Software, and Intermedia shall have no obligation or responsibility with respect thereto.

3. Use of Services or Software

3.1 Prohibited Usage.

The transmission of any messages or other material which constitutes an infringement of any copyright or trademark or a violation of (a) any national security law, statute or regulation, (b) any law, statute or regulation regarding the transmission of obscene, threatening, harassing, or other offensive messages, or (c) any other applicable laws, statutes or regulations in the United States or in other countries in which the Services are used, or the Software is downloaded, is prohibited and may result in the discontinuance of Services, termination of Your Intermedia subscriptions and appropriate legal action brought by Intermedia against You.

3.2 Included/Excluded Services.

As of the publication date of this Schedule, (a) the Intermedia Archiving for Unite service archives communications sent and received through Intermedia's voice services (such as voicemails and call recordings), chat/SMS messaging services, and video conferencing services (such as meeting recordings and meeting notes), as well as archive content created through Intermedia's webinar services; and (b) the Intermedia Archiving for Contact Center service archives communications sent and received through

Intermedia's Contact Center service (such as call history, call recordings, call transcriptions, voicemails, screen recordings, email participant and subject line data, and conversations via web chat/SMS/WhatsApp®). The Services do not currently archive the content (body or attachments) of any emails sent or received through Intermedia's Contact Center service or content created through any other Unified Communications services offered by Intermedia.

3.3 Archiving Limitations.

If You purchase the Services, Intermedia will use commercially reasonable efforts to archive Your data. However, as of the effective date of this Product Schedule, Intermedia's ability to capture and archive all applicable content created or received by Your users is subject to various technical and other limitations, including without limitation:

a. *Intermedia Archiving for Unite/Unified Communications*.

i. For internal chat messages sent through the Intermedia Unite service, Intermedia offers users the functionality to edit or delete messages after they have been sent. As of the effective date of this Product Schedule, Intermedia is unable to archive the original versions of internal chat messages that are subsequently edited or deleted (i.e., the versions before they have been edited or deleted), which are sent or received through the Intermedia Unite service. Intermedia's ability to archive all such versions of the internal chat messages is limited by various factors, including without limitation the frequency with which new messages are archived. Intermedia makes no representation, warranty, covenant or assurance that all versions of such messages (i.e., before they were edited or deleted) will be archived. However, Intermedia will, upon request, use commercially reasonable efforts to attempt to recover specific edited or deleted messages from Intermedia's backend systems, if available.

ii. For SMS/text messages sent to a user of Intermedia Unite, Intermedia's ability to archive such SMS/text messages may be limited by factors outside of Intermedia's control, such as the availability of data and/or message content from the applicable third-party SMS/text carriers (i.e., Intermedia will not be able to archive data or content that Intermedia does not receive from the carrier). Intermedia therefore makes no representation, warranty, covenant or assurance that all versions of such messages (i.e., before they were edited) will be archived.

iii. For video conferencing records created on the Intermedia Unite online meeting service, Intermedia is unable to capture and archive (a) private chat messages sent through the videoconferencing application (the archiving service does capture and archive public chat messages sent to all participants through the application) or (b) video conference meeting transcriptions or other output generated through artificial intelligence ("AI") tools and features within the application.

b. *Intermedia Archiving for Contact Center*.

i. In the operation of the Services for the Intermedia Contact Center service, there is a delay between the time that a voicemail or call is recorded and the time that it is identified and archived. As of the effective date of this Product Schedule, Contact Center content is archived on a daily basis every morning (UTC time), with the prior day's content being stored and archived each day. As a result, there will be a delay between when content is created within the Contact Center service and when that content is visible and accessible in the archive.

ii. For archived emails that are sent or received through the Intermedia Contact Center service, Intermedia is unable to capture and archive the content of such emails or attachments to such emails. The Services are only able to archive the subject line of, and the identities of the participants in, such emails.

iii. Intermedia is unable to capture and archive content that is only internally available to the Contact Center service and not made available to the archiving Service through APIs or other mechanisms, such as the output of the AI summarization feature and some survey data.

iv. Intermedia's Contact Center archiving service is only available to customer accounts purchased through Intermedia's administrative control panel. It is not available to legacy Contact Center customer accounts originally created through other systems (including on platforms used or created by entities acquired by Intermedia) that have not been fully migrated to Intermedia's administrative control panel.

v. Intermedia's Contact Center archiving service does not capture or archive any Dynamic Notification content (i.e., mass outbound SMS, voice or email notifications) that is sent through the Contact Center service.

c. It is Your responsibility to (i) assess whether the Services' limitations meet Your organization's compliance requirements and (ii) as necessary, implement any internal organizational or technological rules or controls to ensure that Your users and systems will interact with the Services in a way that enables Your organization to meet its compliance requirements.

3.4 Fair Use.

a. Data Storage. Intermedia may offer archiving plans that are described as including unlimited or uncapped storage. Intermedia reserves the right to review usage of any "unlimited"/"uncapped" plans to ensure Fair Use and reserves the right to, at any time, take the actions noted in Section 3.4(c) below without notice to You. With regard to data storage, "Fair Use" means that the total amount of aggregated archiving content stored by a particular customer's account (measured in terms of total GB of storage) does not substantially exceed, in Intermedia's reasonable judgment, the average total amount of storage of all other customers of the Services (specifically, the average amount of storage being used by customers that are actively using the applicable Service for the same applications (such as video conferencing archiving) as the customer in question), as measured on a per user basis. Intermedia will typically interpret the term "substantially exceed" to mean approximately four (4) times the average customer usage, but Intermedia reserves the right to reasonably apply a different standard based on the relevant facts and circumstances applicable to a particular customer. Usage and associated charges for excess usage will be determined based solely upon Intermedia's collected usage information. Fair Use also prohibits any activities that result, directly or indirectly, in excessive usage of the Services, including, but not limited to, auto-dialing, continuous or extensive call forwarding, recorded livestreaming, telemarketing, message blasting, transmitting broadcasts or recorded messages, or any activity that disrupts the activities of Intermedia and/or other Intermedia customers.

b. Data Exports. Intermedia may offer You the ability to perform self-service exports, at no additional charge, of data stored within Your Account. Intermedia reserves the right to set maximum daily export volumes and/or review export volumes to ensure Fair Use, and Intermedia further reserves the right to, at any time, take the actions noted in Section 3.4(c) below without notice to You. With regard to data exports, "Fair Use" means that the total amount of aggregated archiving content exported by a particular customer's account (measured in terms of total GB) does not substantially exceed, in Intermedia's reasonable judgment, the average amount of data exported by all other customers of the Services that are performing self-service data exports, as measured on a per user basis. Intermedia will typically interpret the term "substantially exceed" to mean approximately four (4) times the average customer usage, but Intermedia reserves the right to reasonably apply a different standard based on the relevant facts and circumstances applicable to a particular customer. Usage and associated charges for excess usage will be determined based solely upon Intermedia's collected usage information. Note that You may also engage Intermedia to perform exports of Your data on Your behalf by signing a separate Order Form and paying the associated service fees.

c. If Your usage exceeds the limits for Your Account or otherwise exceeds Fair Use, You agree that Intermedia may immediately, in its sole discretion, (i) charge You for such excess usage via Your automated payment account or by invoice, (ii) if applicable, upgrade You to a plan or increase the limits on Your Account to address this excess usage, and/or (iii) suspend Your Account or terminate Your Account upon notice to You. Upon any upgrade or increase on the limits of Your Account, You will be responsible for the new costs and fees.

d. Intermedia may apply and enforce the principles of Fair Use at any time, including without limitation in connection with a significant reduction in the number of users of the applicable Service within Your Account. If the aggregate storage used by the remaining users of the applicable Service within Your Account exceeds Fair Use, Intermedia reserves the right to pursue any of the remedies described in this Section 3.4.

3.5 Subscription Commitment and Data Retention Periods.

The Services are generally purchased in packages based on the purchaser's desired data retention period. Note that the purchaser's selected data retention period for the applicable Service (i.e., for the Intermedia Archiving for Unite Service or the Intermedia Archiving for Contact Center Service) applies to all content archived using the applicable Service (e.g., call recordings, chat messages and video recordings stored through the Intermedia Archiving for Unite Service will all be subject to the same retention period selected for that Service). However, a customer's data will only be retained in Intermedia's archive so long as the applicable customer maintains a current subscription to the applicable Service. Once the customer terminates its subscription to the applicable archiving Service, the customer's archived data will be promptly terminated, as described in Section 6 below. For example:

- If, on January 1, 2023, a customer purchases an Intermedia Archiving for Unite package that includes data retention for three (3) years following the date that the applicable content was initially archived, and the customer terminates its subscription to the Intermedia Archiving for Unite Service on June 30, 2028, then (a) customer content within such Service will begin to be deleted from the archive starting on January 1, 2026, on a rolling basis as data reaches its three (3) year anniversary of being archived by Intermedia; and (b) all customer content within such Service, regardless of its archiving date, will be deleted from the archive promptly after June 30, 2028.

- If, on January 1, 2023, a customer purchases an Intermedia Archiving for Unite package that includes data retention for three (3) years following the date that the applicable content was initially archived, but the customer terminates its subscription to the Intermedia Archiving for Unite Service on June 30, 2023, then all customer content within such Service, regardless of its archiving date, will be deleted from the archive promptly after June 30, 2023.

If You desire that Intermedia maintain Your archived data after Your cancellation of the applicable archiving Service, such data may continue to be archived thereafter for a monthly service fee based on the volume of such archived content. Please contact Your Intermedia account representative for further information.

3.6 Subscription Applies to All Users on Account.

The Intermedia Archiving for Unite Service is purchased separately from the Intermedia Archiving for Contact Center Service. When You subscribe to a Service, the Service subscription applies to all Intermedia users of the underlying service within Your Account. The Services cannot be purchased on a user-by-user basis (e.g., You must purchase archiving subscriptions for all Intermedia Unite users on Your Account). The Intermedia Archiving for Unite Service is licensed to each named user on Your Account, and the Intermedia Archiving for Contact Center Service is licensed based on the highest number of concurrent agent licenses at any time during the applicable billing period.

3.7 Data Imports.

Intermedia may, in its sole discretion, either permit or prohibit the import of Your existing content (whether created outside or within Intermedia's Unified Communications or Contact Center services) into the Services for any reason, including without limitation the current location, size/quantity or format of such content. If Intermedia agrees to allow the import of Your existing content into the Services, You may proceed with the import of such content only after You have agreed to the terms of an Order Form containing

the agreed-upon professional services fees (for Intermedia's assistance with such import of data) and ongoing storage fees for such data to be charged to You by Intermedia.

3.8 Litigation/Legal Hold Feature.

Intermedia may offer a feature within the Services that allows You to place a "legal hold" upon Your data that is archived by the Services (the "**Legal Hold Feature**"). The intent of the Legal Hold Feature is to allow You to preserve, for a period that is longer than Your selected data retention period, certain content that You are legally required to preserve in connection with pending or threatened litigation or active regulatory investigations. The Legal Hold Feature is subject to the following important rules and restrictions:

A. The Legal Hold Feature is intended only for use when legally required in connection with litigation or regulatory investigations. The Legal Hold Feature may not be used by purchasers who merely wish to extend their selected data retention period for other reasons; such purchasers should, instead of activating the Legal Hold Feature, modify their Service settings to select a longer data retention period.

B. Intermedia reserves the right at any time to request, and You are required to provide upon receiving such request, evidence sufficient to support the validity and legitimacy of the purported legal hold underlying Your activation of the Legal Hold Feature.

C. You must turn off the Legal Hold Feature promptly (and in any event no less than ten (10 business days) after the termination of the legal hold(s) underlying Your activation of the Legal Hold Feature.

D. When activating the Legal Hold Feature, You must limit the scope of the Legal Hold Feature (i.e., You must only apply the Legal Hold Feature) to the specific users (and, as applicable, the specific content) that are relevant to and covered by the applicable legal hold underlying Your activation of the Legal Hold Feature.

E. If Intermedia determines, in its sole discretion, that You have used the Legal Hold Feature in violation of the rules and restrictions set forth herein, You agree that Intermedia may immediately, in its sole discretion, (i) upgrade You to a plan or increase the limits on Your Account to address the excess usage represented by Your use of the Legal Hold Feature, and/or (ii) suspend Your Account or terminate Your Account upon notice to You. Upon any upgrade or increase on the limits of Your Account, You will be responsible for the new costs and fees.

F. Intermedia reserves the right to charge additional fees for the Legal Hold Feature. Such charges may be tied to the volume of content, the duration of the preservation and/or other factors. If Intermedia decides to charge for such feature, Intermedia will give You advance notice to enable You to decide if You desire to retain such feature.

G. If You discontinue a Service, or if Your account is terminated for any reason, the Legal Hold Feature for such Service will immediately terminate as well.

H. Consistent with Section 3.4(a) above, Intermedia reserves the right to review Your usage of the Legal Hold Feature to ensure Fair Use and reserves the right to, at any time, take the actions noted in Section 3.4(c) above without notice to You. With regard to the Legal Hold Feature, "Fair Use" means that the total amount of aggregated archiving content stored by a particular customer's account under the Legal Hold Feature (measured in terms of total GB of storage) does not substantially exceed, in Intermedia's reasonable judgment, the average total amount of storage of all other customers of the Services, as measured on a per user basis. Usage and associated charges for excess usage will be determined based solely upon Intermedia's collected usage information. Fair Use also prohibits any activities that result,

directly or indirectly, in excessive usage of the Legal Hold Feature or any activity that disrupts the activities of Intermedia and/or other Intermedia customers.

3.9 Compliance Add-On Module.

Intermedia may offer a compliance-based feature within the Services that allows You to configure Your archive to, among other things, (a) provide alerts when certain specified keywords are used in Your users' communications, (b) store different files for different retention periods based on the applicable file's content; and (c) manage the users assigned to a file within the archive (the "**Compliance Add-On Feature**"). It is solely Your responsibility to configure the Compliance Add-On Feature to meet Your organization's compliance requirements (including without limitation by creating and implementing the list of keywords for which You wish to receive alerts from the Compliance Add-On Feature when such keywords are used).

4. Disclosure of Information

The privacy, security and confidentiality of Your data are important to Intermedia, and Intermedia invests significant resources to preserve the privacy, security and confidentiality of Your data. Please note that Intermedia may disclose information in Your archived content to third parties, either with Your consent or as permitted or contemplated under the terms of the MSA or Intermedia's Privacy Policy (as amended from time to time). Intermedia may permit its personnel (a) to monitor Your archived content to operate or deliver the Services and (b) to disclose information to third parties if Intermedia determines that such action is necessary to satisfy any law, regulation or other governmental requirement.

5. Disclaimer of Warranties

NEITHER INTERMEDIA, NOR ANY THIRD-PARTY SUPPLIER OF INFORMATION OR DATA SUPPLIED UNDER ANY INFORMATION FEATURE OF THE SERVICES, MAKES ANY WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY AS TO THE ACCURACY, ADEQUACY OR COMPLETENESS OF SUCH INFORMATION OR DATA, AND EACH OF INTERMEDIA AND SUCH THIRD-PARTY SUPPLIERS SPECIFICALLY DISCLAIMS ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

6. Termination and Post-Termination Exports

a. In the event that You terminate Your subscription to the Services (i.e., terminate Your purchase of the Services described herein), You shall have thirty (30) days following the effective date of such termination (**"Post-Termination Export Period"**) to export the archived data, either in the form of an export that You perform yourself or by requesting an export from Intermedia (subject in all cases to the terms set forth in Section 3.4 above). Export fees will generally apply for (i) in the case of self-service exports, any data export that exceeds the maximum daily volume permitted by Intermedia for such exports; and (ii) in the case of any exports, any data export with which Intermedia is requested or required to provide professional services or other assistance. The amount of such fees is generally based on the volume of data being exported.

b. Following Your termination of an archiving Service, regardless of the duration of the data retention period that You selected for Your Service subscription (as described in Section 3.5 above), Your information and data will be permanently and irrevocably purged from the Service (and will thereafter no longer be available to You in any recoverable format) upon the earlier to occur of (a) the conclusion of the Post-Termination Export Period or (b) the date that You acknowledge receipt of the export of Your archived data. Intermedia shall not be liable for any data requests following the date that Your data is purged, as described in the preceding sentence.

c. As noted above, the Service subscription applies to all Intermedia users (named or concurrent users, as applicable) within Your Account, and the Services cannot be purchased on a user-by-user basis.

However, if You materially reduce the number of archiving Service users on Your Account (e.g., by terminating a material number (but not all) of the users on Your Account), without terminating the applicable Service completely, and You wish to retain the deleted users' data in the archive, (i) the "Fair Use" provisions of Section 3.4 above shall apply to Your use of the applicable Service; and (ii) Intermedia reserves the right to charge You, and You agree to pay, for the archived storage for such deleted users at Intermedia's then-current standard pricing for such storage.

7. Audit Rights

To the extent that You are using the Services to archive content generated through a service that is licensed to You or Intermedia by a third party (a "**Third-Party Service**"), Intermedia reserves the right to audit (at least once annually) the total number of users being archived by You throughout the term of the contract. In the event that the total number of users of the Service exceeds the number of users of the applicable Third-Party Service, Intermedia will invoice You (and You agree to pay) for the difference.

8. Technical Support

a. Intermedia agrees to provide You with Intermedia's standard technical support services for the Software that it makes generally available to customers, which include periodic distribution of Updates scheduled by Intermedia. Your authorized Account contacts shall be eligible for free limited technical support. Software installation support inquiries by telephone will be accepted by Intermedia during Intermedia's normal business hours. Technical support email inquiries will be accepted at any time and will be answered during Intermedia's normal business hours. Intermedia reserves the right to charge for non-standard technical support services, provided that any such fees shall be agreed to in advance by You.

b. In order to provide technical support for Your Account or users, Intermedia may require access to Your communications content, within the applicable Unified Communications or Contact Center service and/or within the Services. By contacting Intermedia to perform technical support services, You agree and consent that Intermedia may access Your communications content, as necessary, to perform any troubleshooting, investigation, remediation and assistance to service Your technical support requests.

c. As Intermedia makes available Updates and new versions of the Software, Intermedia reserves the right to discontinue support for non-current releases and versions. Intermedia shall, to the extent reasonably practicable, provide You with reasonable notice of any such discontinuance.

9. Steps You Must Take for the Archiving Service to Function Properly

a. You Must Activate the Archiving Service in Intermedia's HostPilot® Administrative Account

In order for Intermedia to provide the Services (i.e., for the archiving Service to function and for Your data to be archived), You must activate the archiving Service for Your desired Intermedia services in Your Intermedia administrative Account on HostPilot. The Service will not be operational with respect to an underlying Intermedia service until it has been activated by You in Your Intermedia administrative Account. You agree that Intermedia will not be held responsible or made liable for any loss of data and/or Your failure to comply with any applicable laws, regulations or professional standards (or any damages or losses in connection therewith) caused in connection with or as a result of Your failure to properly activate the applicable archiving Service.

You will be charged for Intermedia's archiving Service upon the commencement of Your order of such Service, regardless of when or whether You activate the Service.

b. If You Desire WORM Storage, You Must Separately Activate the WORM Storage Feature by Contacting Intermedia's Technical Support Team (or Such Other Method as Intermedia May Make Available to You)

If You desire to store Your archived data in WORM (Write Once, Read Many) format, You must also separately activate WORM storage for Your Intermedia Account. Content will be stored within the Services in WORM format only if You separately activate the WORM feature for Your Intermedia Account. To activate WORM storage for Your Account, You must contact Intermedia's Technical Support team to request such activation (or follow such other activation instructions as Intermedia may communicate to You from time to time).

Important Notes Regarding WORM Storage:

i. If You activate WORM storage for Your Intermedia Account, You will not have the ability to delete any content in Your WORM storage until the expiration of Your selected retention period. For example, if a user on Your Account receives content that was not intended for such user, and the party that sent the content asks that the content be deleted by the user, neither You nor the user (nor Intermedia's Technical Support team) will have the ability to delete such content from the archive. Such content will only be deleted from the archive once the selected retention period for such content lapses.

ii. If You activate WORM storage for Your Intermedia Account, You will not be able to shorten Your selected retention period. For example, once You have activated WORM storage for Your Account, if You have selected a seven-year retention period for Your archived data, then You thereafter may not shorten Your retention period to any period less than seven years. Note that you will still have the ability to extend/lengthen Your retention period after You have activated WORM storage for Your Account, though You will not thereafter be able to shorten it.

c. *If You Desire to Archive Video Conferencing Content (Such as Meeting Recordings), You Must Separately Activate the Video Meeting Feature by Enabling the Meeting Connector in Intermedia's Archiving Portal*

If You desire to archive video conferencing content (including meeting recordings and meeting notes) within Intermedia's archiving platform, then You (i.e., a designated owner or administrator on Your Intermedia administrative Account) must either (i) log into the Intermedia Unite Archiving portal and enable the Meeting Connector or (ii) contact Intermedia's Technical Support team to request the activation of the Meeting Connector. The Intermedia archiving Service will not start archiving video conferencing content until the functionality has been activated by You, as described herein. You agree that Intermedia will not be held responsible or made liable for any loss of data and/or Your failure to comply with any applicable laws, regulations or professional standards (or any damages or losses in connection therewith) caused in connection with or as a result of Your failure to properly activate the video conferencing functionality (or any other specific features or functionality) within the archiving Service.

10. Export Control

You shall not export, re-export, use, or divert the Services or the Software to or on behalf of (a) any country that is subject to U.S. economic sanctions administered by the US Department of the Treasury's Office of Foreign Assets Control ("OFAC"), including but not limited to Cuba, Iran, Sudan, Syria and North Korea; (b) the government of any OFAC-sanctioned country, wherever located; or (c) persons or entities identified as "Specially Designated Nationals" by OFAC, or entities that are owned or controlled by a Specially Designated National. You shall not distribute or supply the Services or the Software to any person if You have reason to believe that such person intends to export, re-export or otherwise transfer the Services or the Software to, or use the Services or Software in or for the benefit of, any such OFAC-sanctioned

countries, governments, persons, or entities. You shall not use the Services or the Software in connection with the commission of terrorist acts or the design, development, production, or use of nuclear, biological, or chemical weapons; missiles; or unmanned aerial vehicles. You shall not export, re-export, or transfer the Services or the Software to any person or entity with knowledge or reason to know that any of the prohibited activities identified in this section are intended by such person or entity. Without limiting the foregoing, You shall not commit any act which would, directly or indirectly, violate, or which may cause Intermedia to violate, any United States or local law, regulation, treaty or agreement relating to the export or re-export of the Services or the Software. At Your expense, You shall obtain any government consents, authorizations, or licenses required for You to exercise its rights and to discharge its obligations under this Schedule. Acknowledging that any data You may place on the Services or the Software may constitute an export of such data by You to one or more foreign jurisdictions, You shall not cause any such export of data in violation of the laws of the United States and/or such other foreign jurisdictions.

11. Beta Program Terms

Intermedia may, from time to time, offer the Services as a Beta Offering (as that term is defined in the MSA). If You use the Services in connection with a Beta Offering, please note that the additional restrictions will apply to such use:

a. You will not be permitted to import any existing content (whether created outside or within Intermedia's Unified Communications services) into the Services.
b. Exports of data from the Services will only be available on a self-service basis. Intermedia will not provide professional services or support to You in connection with any export of data from the Services.
c. Any data that is archived using the Services will be stored in such location(s) as Intermedia may determine in its sole and absolute discretion.
d. Intermedia's Service Level Agreements do not apply to such Beta Offering, and Intermedia does not make any representations or warranties regarding the Beta Offering or the integrity of any data stored in connection with the Beta Offering.
e. You are strongly discouraged from storing or archiving any sensitive data within the Services during the Beta Offering.
f. Any data archived within the Services during the Beta Offering will only be stored for twelve (12) months. Extended retention beyond such twelve (12) month period may be available for an additional fee.
g. Intermedia may, in its sole discretion, change or terminate the Beta Offering without notice.
h. Your use of the Services in connection with such Beta Offering shall at all times be subject to the terms and conditions set forth in this Schedule (including without limitation the "Fair Use" provisions in Section 3.4 of this Schedule).