

Unite Desktop Application Makes Collaboration Easier Than Ever

ALL-IN-ONE Place a call, send a chat, share a file and start a video conference – all from one application

INFORMATIVE See who is available, out of the office, already on a call, etc.

EFFICIENT Quickly find and connect with available co-workers and customers to get more done

THE INTERMEDIA UNITE DESKTOP APP

Our desktop app brings essential collaboration tools together, making teamwork easier than ever. See who is available, chat with colleagues, place and receive calls, share screens, start video calls and share files—all from one application. Available as a downloadable app for PC or Mac[®].

COMMUNICATE YOUR WAY

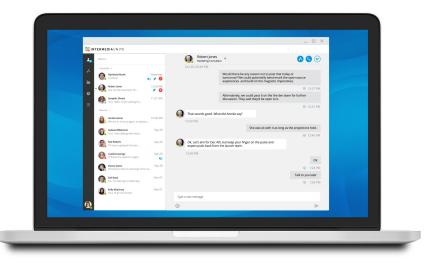
Have the flexibility to use your desktop application to place and receive calls in two ways, either as a call controller for your associated desk phone or as a softphone from your PC or Mac[®]

ONE APPLICATION FOR COLLABORATION

One place to see the availability of coworkers, place a phone call, start team chat and launch a video conference

STAY CONNECTED ON-THE-GO

With the Unite desktop and mobile applications, you take your contacts, files and conversations with you—wherever you are



UNITE DESKTOP APPLICATION FEATURES FOR IMPROVED COLLABORATION AND PRODUCTIVITY



ENTERPRISE CALLING FEATURES

- Place and receive calls through the application using your computer and associated microphone and speakers or as a controller for your desk phone
- Place, park and transfer calls with just a click or two
- Transfer active desk phone calls to your mobile phone—without disconnecting your call
- On-screen indicator lets you know if your contracts phone is busy, before you call
- See call history on the last 90 days, includes the contact name, date and time they called



TEAM CHAT AND MESSAGING

- Send and receive chats with team members (individuals and groups)
- Pin favorite contacts to the top of your list
- Mobile chat and desktop chat messages are instantly synchronized
- · View free/busy/away statuses of all your contacts
- Access to full contact chat history at anytime
- Quickly get answers to questions even if you're on the phone with another



SCREEN SHARING AND VIDEO CONFERENCING

- Launch an ad-hoc meeting with one-click
- Invite attendees from within the chat conversation
- Share your desktop, documents or applications
- Share your camera for easy video conferencing



FILE COLLABORATION

- View the most current version of files
- Share files easily and securly
- Maintain full control over files, users, devices, and sharing activities

Download the desktop application from <u>https://www.intermedia.net/uniteapps</u> and log in to Intermedia Unite using your company email credentials.

J.D. Power 2017 Certified Assisted Technical Program, developed in conjunction with TSIA. Based on successful completion of an audit and exceeding a customer satisfaction benchmark for assisted support operations. For more information, visit www.jdpower.com or www.tsia.com. Questions? Contact Intermedia today. 800.379.7729 | sales@intermedia.net intermedia.net

