



EDGE E350

Business IP Phone



UNLEASH MOBILITY, BOOST PRODUCTIVITY

The Poly Edge E350 is a reliable solution for professionals who need a powerful and flexible communication device. With both Wi-Fi and Bluetooth 5.0, a 3.5" color display and 8-line keys supporting up to 32 programmable lines, it's designed to keep up with the demands of modern business communication.

KEY FEATURES

- 3.5" color display
- Wi-Fi ready & Bluetooth 5.0
- 8 line keys (Supports up to 32 programmable lines)
- Poly NoiseBlockAI and Acoustic Fence technology
- GigE PoE Connectivity

ADDITIONAL SPECIFICATIONS

DISPLAY

- Aspect ratio:
- 9:16
- Native resolution:
- 320 x 240
- Panel technology:
- Color IPS LCD
- Display size (diagonal):
- 3.5"
- Display size (diagonal, metric):
- 8.9 cm (3.5")

CONNECTIVITY AND COMMUNICATIONS

External I/O ports:

- 1 USB 2.0 Type-C® (for media and storage applications)
- 2 RJ-45 (10/100/1000BASE-TX Mbps)
- Wireless technologies:
- Bluetooth® 5.0
- Wi-Fi network connectivity: 2.4-2.4835 GHz (802.11b, 802.11g, 802.11n HT-20)
- 5.15-5.825 GHz (802.11a, 802.11n, HT-20, 802.11n HT-40)
- NFC³

BATTERY

Power features:

- 13 W (maximum)
- Built-in auto-sensing IEEE 802.3af Power over Ethernet (Class 3)^{2,4}

USER INTERFACE FEATURES

Languages:

- Arabic; Chinese; Czech; Danish; Dutch; English; French; German; Hungarian; Italian; Japanese; Korean; Norwegian; Polish; Portuguese; Romanian; Russian; Slovenian; Spanish; Swedish

AUDIO

Audio features:

- Poly HD Voice
- Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noisesuppression
- Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset
- Poly NoiseBlockAI technology removes most background noise when using the speakerphone
- Poly Computer Audio Connector app installed on your PC (Windows only) enables selecting your phone for PC audioin/out to use the phones handset, optional headset and handsfree speakerphone with PC applications
- TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex)

- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low delay audio packet transmission
- Adaptive jitter buffers

Frequency response (microphone):

- 150 Hz to 14 kHz

Audio codecs:

- G.711 (A-law and μ -law)
- G.722
- OPUS

ENVIRONMENTAL

Certifications and compliances:

- AS/NZS 60950.1; AS/NZS 62368.1; Australia RCM; Brazil ANATEL; CAN/CSA C22.2 No.62368-1-14; CE Mark; CISPR22 Class B; EEA; EN 301 489-1, EN 301 489-3, EN 301 489-17; EN55024; EN55032 Class B; EN60950-1 & EN 62368-1; FCC Part 15 (CFR 47) Class B; FCC Part 15.247; FCC Part 15.407; IEC 60950-1 & IEC 62368-1; ICES-003 Class B; Israel MOC; Japan MIC/VCCI; Japan Item (19)-3-2; Malaysia SIRIM; NZ Telepermit, R-NZ; ROHS compliant; Saudi Arabia CITC; Singapore IMDA; So. Africa ICASA; So. Korea KC; Taiwan NCC/BSMI; UAE TRA; UL 62368-1; VCCI Class B; Argentina ENACOM; Canada ICES; Canada-RSS 247 Issue2; China SRRC; China RoHS 2.0; India WPC; EU-ETSIEN 300 328 & ETSI EN 301 893; Indonesia SDPPI; Mexico IFETEL and NYCE; UK - UKCA; USA FCC

Operating humidity range:

- 5 to 95%
- Operating Temperature Range (Celsius) / Operating Temperature Range (Fahrenheit): 0 to 40°C / 32 to 104°F
- Storage temperature range (Celsius) / Storage temperature range (Fahrenheit): -40 to 70°C / -40 to 160°F

Energy star certified:

- ENERGY STAR® certified

CERTIFICATIONS

Special features:

- Unicode UTF-8 character support
- Adjustable desk stand (2 positions)
- Wall mountable⁵

APPLICATIONS SUPPORTED

Management software:

- Poly Zero Touch Provisioning
- Poly Lens
- Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management
- SDP

DISPLAY FEATURES

Lightbar status indicator (RGB with color mixing)

SECURITY

Security management:

- 802.1X Authentication and EAPOL Media encryption via SRTP
- Digest authentication
- Encrypted configuration files
- HTTPS secure provisioning
- Password login
- Support for signed software executables
- Support for URL syntax with password
- Transport Layer Security (TLS)
- Wi-Fi encryption: WEP, WPA-Personal, WPA2-Personal, WPA2-Enterprise with 802.1X (EAP-TLS, PEAP-MSCHAPv2)
- SRTP media encryption using AES 256 bits

NETWORK

Supported network protocols:

- DHCP VLAN discovery
- LLDP-MED for VLAN discovery
- FTP/TFTP/HTTP/HTTPS server-based central provisioning
- Hardware diagnostics
- Manual or dynamic host configuration protocol (DHCP) network setup
- Network address translation support for static configuration and Keep-Alive
- QoS Support — IEEE 802.1p/Q tagging (VLAN), Layer 3 TOS, and DHCP
- Status and statistics reporting
- Syslog Event Logging
- Conforms to IEEE802.3-2005 (Clause 40) for physical media attachment
- Conforms to IEEE802.3-2002 (Clause 28) for link partner auto-negotiation
- Time and date synchronization using SNTP
- RTCP and RTP support
- IPv4
- IPv6
- Provisioning and call server redundancy support
- DNS-SRV
- UDP
- SIP protocol support
- IETF SIP (RFC 3261 and companion RFCs)

VoIP features:

- 8 line keys supporting up to 32 SIP lines with pagination

WHAT IS IN THE BOX

- Setup sheet
- Network (LAN) cable-CAT-5E
- Desk stand
- Console with Microban® Antimicrobial protection
- Handset with Microban® Antimicrobial protection
- Handset cord



Intermedia has been recognized by J.D. Power for providing "An Outstanding Customer Service Experience" for its Assisted Technical Support. J.D. Power 2023 Certified Assistance and Technical Support ProgramSM recognition is based on successful completion of an evaluation and exceeding a customer satisfaction benchmark through a survey of recent servicing interactions for its technology service and support operations. For more information, visit www.jdpower.com

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