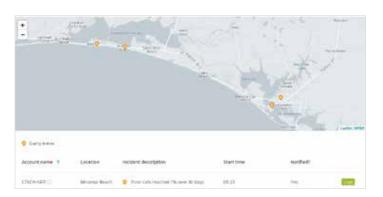


Be the first to know about customer incidents with the Intermedia Unite Envision[™] Partner Dashboard

The Partner Dashboard is an interactive tool which enables Intermedia partners real-time visualizations of call quality issues for their entire customer base - from just a single view.

- Set custom alerts and notifications
- Visualize all your accounts in one place
- Provides fastest possible incident response



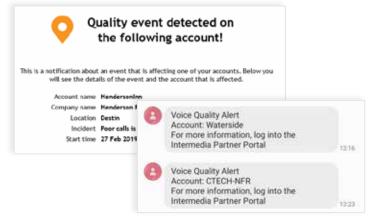
PARTNER DASHBOARD BENEFITS

- **Real-time monitoring** assures partners of the latest information helping them to make better decisions.
- Self-service visualizations reduce time and resources spent diagnosing problems using traditional support methods.
- **Proactive alerting** notifies partners immediately when a customer incident is sensed, reducing response times and adding value.

PROACTIVE INCIDENT MONITORING

The Envision Partner Dashboard recognizes and reports negative *trends*, as well as *individual instances* of call quality issues for all of your Unite customers from just a single map.

Notifications are sent to the managing partner and/ or administrator via email and SMS, according to your custom settings and thresholds.



Contact us to learn more: **888.299.2522** resellers@intermedia.net

