



Microsoft 365 with J.D. Power-certified Support

Microsoft 365 is the go-to choice for businesses looking to move to the cloud. That's why Intermedia provides Microsoft 365 with J.D. Power-certified support and additional integrated cloud services, providing the essential features and functionality your business needs—all as one solution.

INTERMEDIA'S WORRY-FREE EXPERIENCE™



WE MAKE IT EASY

Intermedia helps you focus on what really matters -adding value to your business.



J.D. POWER CERTIFIED SUPPORT

Our award-winning technical support is here for you 24 hours a day, 365 days a year.



ONBOARDING & MIGRATION

Comprehensive migration with our Cloud Concierge® team is included with Intermedia services, and is especially fast and easy if you are already using Microsoft 365.



SINGLE CONTROL PANEL FOR SERVICES

Our HostPilot Control Panel makes it fast and simple for admins to add and remove users and services as needed.

INTERMEDIA'S INTEGRATED SERVICES



INTERMEDIA UNITE

A fully integrated unified communication and collaboration platform that combines a PBX phone system, video conferencing, chat, and screen sharing into a seamless experience.



ADVANCED EMAIL PROTECTION

Comprehensive, multi-layered protection against malware, targeted attacks and unknown email threats.



BACKUP FOR MICROSOFT 365

Protect your important work with Microsoft 365 including Exchange, OneDrive, Microsoft Teams, SharePoint, and more with unlimited capacity and retention.



EMAIL ARCHIVING

Tamper proof archiving with unlimited storage. Never lose an email again with powerful search and restore options to protect your users and your business' intellectual property.



EMAIL ENCRYPTION

Protect sensitive email communications automatically with predefined policies designed for compliance that automatically scan and encrypt outgoing emails and attachments.



SECURISYNC FILE BACKUP AND SHARING

Easily save, synchronize, and access the most current versions of files from any device, with unlimited versioning and built-in ransomware, anti-malware and antivirus protection from Bitdefender.





THE INTERMEDIA ADVANTAGE

- Expert onboarding and migration with no downtime or loss of data
- A custom plan to fit your schedule and minimize impact on users
- Highly experienced team using expert tools and thousands of migrations
- Onboarding and migrations services at no additional charge
- Fast and simple transfer for existing Microsoft 365 licenses

1. Account Creation

Select your services, account information and settings, and cutover timing

2. Data Migration

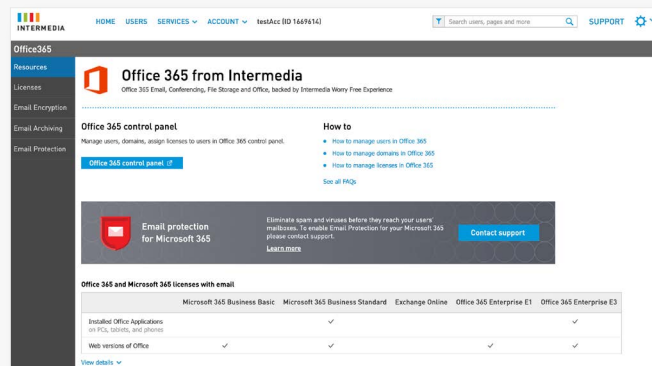
Copy and verify data, preconfigure Outlook profiles

3. Cutover

Verify mail server and domain records, execute cutover and verify completion

HostPilot Control Panel makes it simple to manage Microsoft 365 and Intermedia services

- Manage existing licenses
- Add/remove users
- Add/remove additional services





MICROSOFT 365

Powerful tools help you work, learn, organize, connect and create



Microsoft
Teams



Word



Excel



PowerPoint



Outlook



OneDrive
for Business



+More

Chat and Meetings

Chat, share files, and collaborate in real time with Microsoft Teams

Cloud Storage

Manage your files from anywhere with OneDrive storage

Email and Calendaring

Connect, stay organized, and manage your time with business-class email, calendaring, and contacts all in one place

Microsoft 365 Apps

Unleash your best ideas, get things done, and stay connected on the go with Word, PowerPoint, Excel

Social and Intranet

Connect and engage across your organization with an intelligent, mobile intranet and enterprise social networking

Files and Content

Access files from any device, at any time. Engage with intelligent video and create professional-looking content in minutes

INTERMEDIA OFFERS A BROAD RANGE OF MICROSOFT 365 OPTIONS

Powerful tools help you work, learn, organize, connect and create



Business Plans

Microsoft 365 plans for small & medium businesses (Up to 300 users) provide an integrated solution with Teams, OneDrive cloud storage, and Office apps with advanced security options—at a price that's right for your business.



Enterprise Plans

Transform your enterprise with an integrated cloud platform that delivers industry-leading productivity apps like Microsoft Teams, Word, Excel, and PowerPoint, along with intelligent cloud services and world-class security.



Frontline Worker Plans

Frontline workers and managers are shift-based, mobile-first workers. They are store associates, customer service representatives, nurses, doctors, factory operators, and more. Connect these employees with the tools they need to do their best work.

RELATED MICROSOFT 365 OPTIONS

Advanced Analytics

Work smarter with personal and organizational productivity insights. Make fast, informed decisions with advanced analytical capabilities

Threat Protection

Detect and investigate advanced threats, compromised identities, and malicious actions

Device and App Management

Help users be productive wherever they are while keeping corporate information secure

Work Management

Efficiently manage work across individuals, teams, and organizations. Create and automate your business processes

Identity and Access Management

Secure connections between people, devices, apps, and data.



J.D. Power 2020 Certified Assisted Technical Program, developed in conjunction with TSIA. Based on successful completion of an audit and exceeding a customer satisfaction benchmark for assisted support operations. For more information, visit www.jdpower.com or www.tsia.com. Intermedia Unite, SecuriSync, VoIP Scout, AnyMeeting and HostPilot are either trademarks or registered trademarks of Intermedia.net, Inc. in the United States and/or other countries.

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